SHRI VITHALRAO JOSHI CHARITIES TRUST'S

B. K. L. WALAWALKAR HOSPITAL

SVJCT's BKL walawalkar HOSPITAL

DIAGNOSTIC & RESEARCH CENTRE

Estb. 1996

NABL

PATIENT SAFETY & QUALITY OF CARE NABH CERTIFIED

TATA MEMORIAL CENTRE टाटा स्मारक केंद्र SERVICE RESEARCH EDUCATION

cancer Wing is Collaborated with Tata Memorial centre (Mumbai)

24 X 7 Emergency Medical Services Available

Free Bus Service for Patients Chiplun to Walawalkar Hospital

www.walawalkarhospital.com

svjct_community

Kasarwadi, Sawarde,
Tal.-Chiplun, Dist. - Ratnagiri – 415606,
Maharashtra, India

Index

Sr. No.	Topic	Page No
1	General Information	03
2	Outpatient Departments	11
3	Indoor Services	15
4	About Us	23
5	Infrastructure	24
6	Department of Medicine	26
7	Department of Comprehensive Cardiac and CVTS	27
8	Comprehensive Gastroenterology Unit	29
9	Antiretroviral Therapy & DRTB Center	30
10	Comprehensive Cancer Care Unit	31
11	Department of Surgery	34
12	Department of Orthopedic & Physiotherapy	35
13	Department of Neurosurgery & Neurology	37
14	Comprehensive Urology Unit & Department of Ophthalmology	38
15	Department of ENT (Ear, Nose, Throat) & Paediatric	39
16	Department of Gynaecology	44
17	Department of Psychiatry & Dermatology	46
18	Department of Radiology	47
19	Department of Pathology	48
20	Campus Ambience	52
21	Other Facilities	53
22	General Instructions & Responsibilities of the User	55

Dear citizen,

You are welcome to B.K.L. Walawalkar Hospital, diagnostic & Research center , the premier Multispecialty hospital of Maharashtra. BKLWH is committed to provide quality services and medical care to each and every citizen coming to BKLWH. In line with our mandate, we, at BKLWH, strive hard to provide comprehensive, high quality tertiary care services (specialty and super-specialty services) to our users. However, there may be some deficiencies due to extreme patient load and limited resources.

This charter seeks to provide a frame work, which enables our users to know:-

- The services available in this hospital.
- The quality of services they are entitled to
- The means through which complaints regarding denial or poor quality of services will be redressed

General Information

➢ Location

- B. K. L. Walawalkar Rural Medical College Attached Hospital, Diagnostic & Research Centre, Main Hospital is located at Kasarwadi, Sawarde, District Ratnagiri, and Maharashtra.

➢ Number of Beds, Doctors, Nurses

- The hospital has a total of 810 beds including Emergency 30 beds (separate Private rooms)
- There are 400 plus doctors (incl. Faculty members, Sr. and Jr. Residents) and >350 Nurses

➢ Central Enquiry & Registration office is located just inside main entrance of hospital

- Contact No. : 8847790149 (8.30 am to 6 pm)
- Email Address : info@walawalkarhospital.com
- Web Site : www.walawalkarhospital.com
- Appointment Help Desk : 8847790149 / Social Worker: 8956028170
- Ambulance Helpline : 9657510149

➢ For new admissions and feedback about admitted patients

Contact Number for Emergency : 9657510149 / 7745009203 / 9356427731(24x7)

Help for Poor Patients

- Financial assistance is also available through Pradhan Mantri Jan Arogya Yojana (PM-JAY) and other such funds. You may contact Medical Social Service Department in this regard.
- For every economically poor patient, on recommendation of treating Doctor, the hospital charges may be waived off by Medical Director and drugs/surgical items may be provided by the hospital.

Public Health Schemes

- Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB-PMJAY)
  Documents Required- Ayushman Card, Aadhar Card, Ration Card, Patient Photo, Income Certificate, If you do not have an Ayushman Card, a new card can be made at the Aarogya Mitra Counter in the hospital by showing your Aadhaar Card and Ration Card.
- NPCB (National Programme for Control of Blindness)
- ICTC-HIV Testing (Integrated Counselling and Testing Centres)
- ART (Antiretroviral Therapy)
- DR-TB (Drug-Resistant Tuberculosis)
- Indigent Patients Fund (IPF), Required Documents: Aadhaar Card, Ration Card, Income Certificate, and Passport-size Photograph.

Other Health Schemes – For Cancer

- Dr. Arun Kurkure Initiation & Treatment Fund
- Rotary Club of Bombay Queen's Necklace
- Indian cancer society
- ESIC (Employees' State Insurance Corporation)
- Blue cross laboratories - for cancer
- Indian coast guard station Ratnagiri
- Nuclear power corporation of India limited

Affiliated companies

- **ESIC** (Employees' State Insurance Corporation)- Secondary and Tertiary Care Services Available | **Documents Required**- e-Pehchan Card/ESI Card and a valid ESIC Referral Letter issued by your local ESI Dispensary.
- Ex-Servicemen Contributory Health Scheme (ECHS)
- Ratnagiri Gas & Power Project (Government Undertaking)
- Konkan Railway Corporation Ltd. (Government Undertaking)
- Bharat Sanchar Nigam Limited (BSNL)
- M. S. E. D. Co. Ltd. (TPA MD INDIA)
- N. P. Corp. of India Ltd. (NPCL)
- Konkan LNG & NTPC

If any Quire Contact to following Social Worker

Medical Social Worker: 8956028170

(Emergency Contact Number 24 hrs Available)

Sr. No.	Name	Department	Contact
1	Mr. Sanket Jambhale	Medical Social Workers	9922566639
2	Mr. Sachin Dhumal	Medical Social Workers	9272897834
3	Mr. Sandeep Patil	Medical Social Workers	9209165041
4	Mrs. Deepa Gavas	Medical Social Workers	9145032599
5	Mr. Rushikesh Shivgan	Medical Social Workers	9921302530
6	Mr. Parshuram Khair	Medical Social Workers	7741805125
7	Mr. Suraj Pawar	Medical Social Workers	8381045565
8	Mrs. Lavanya Rajeshrike	Medical Social Workers	8308389147
9	Nuclear Medicine Department		9172862454
10	Sis. Mayuri Gurav	Oncology Department	77689 60447
11	Mrs. Sayali Chavan	Radiation Therapy	8850155375
12	Sis. Geeta Mhaske	Out Reach Ladoo & Yashoda	9823520377

Casualty and Emergency Services

Phone Number of Emergency: - 9657510149 (24x7)

Sr. No.	Department	Contact No.
1	Comprehensive Diabetes Unit	9028835722
2	Hemodialysis Unit	9011285575
3	Comprehensive Cardiac & CVTS	9604394452 9552167459
4	Comprehensive Cancer care Unit	9922566639 9272897834 7768960447
5	Department of Radiation Oncology	8850155375
6	Centre for Nuclear Medicine	91728 62454
7	MRI / CT- Scan / X-ray / Sonography	8308389147
8	Comprehensive Urology Unit	9075201330
9	Comprehensive Gastroenterology Unit	9028835722
10	Comprehensive Joint and spine unit	9011547401
11	Clinical Laboratory	8421664246
12	Virology Research and Diagnostic Laboratory	8421664246
13	Insurance claims	9011313656
14	Mahatma Phule Jan Arogya Yojana	9881371783
15	Welfare schemes for poor patients	9130647669
16	Maternal & child health	9921815863
17	Ambulance Service to Pregnant women	9527419646

Casualty and Emergency Services

- Casualty and Emergency Services Location: - Ground floor, IPD Building, easily accessible from BKLW Hospital. These services are available 24 hours a day, throughout the year.
- Anyone with urgent medical problem can seek consultation/treatment in the Emergency.
- If Doctors decide that you need urgent medical intervention, you will be registered at the Emergency registration counter and proper medical care will be provided promptly.
- Emergency has dedicated team of Senior Residents from major specialties (i.e. Emergency Medicine, Surgery & Pediatrics) and Junior Residents, Nurses, Paramedics and Hospital Attendants etc. to provide urgent medical services.
- We endeavour to provide medical care (incl. Investigation & treatment) at the earliest possible time.
- The treating doctors will call any specialist/super-specialist, who is available on call for urgent consultation as and when required.
- In serious cases treatment/management gets priority over paper work like Registration/Medico- Legal requirements.
- Emergency has fully equipped Operation Theatre for any urgent surgery etc.
- The Emergency is fully equipped with all modern gadgets like monitors, ventilators, nebulizers, defibrillators, central O2 and suction supply etc.
- All urgent investigations like Hemogram, Blood Biochemistry, Urine, Cardiac Biomarker, Blood Gas Analysis, ECG, USG, X-ray, C.T. Scan, etc. are available for Emergency patients round the clock. All medicines and surgical items available in Emergency are provided free of cost.
- Facilities like patient trolleys are available at the entrance of Emergency.
- Public utilities like toilets, waiting area with Tea/Coffee/Snacks, fans, chairs etc. are available.
- All MLC cases are registered at Sawarde Police Station.
- No one is allowed to enter the sterile areas such as operation theaters, critical care units without permission and dress code.
- No one will be allowed to enter the indoor hospital without verification of the identity.
- Administration will not be responsible for valuables and ornament and gadgets with the patients and relatives
- At the time of admission, the patient's relative can collect an IPD pass from the Security Counter and visit the patient during the designated visiting hours: 8:00–8:30 AM, 1:00–2:00 PM, 5:00–5:30 PM, and 8:00–9:00 PM

Out Patient Department (OPD) Services

Location: - OPD services are situated in a separate OPD Building
General OPD Registration Time : 10.00 am to 02:00 pm

- OPD Card costing Rs. 50/- and follow up Rs.30/- can be purchased from main counter, OPD ground floor. After this, you should get yourself registered at the counter of respective OPDs. Follow up fee Rs. 30/- within 2 Months only.
- *Aadhar card is Compulsory for New Patient Registration.
- *ABHA registration is compulsory.
- If you don't carry ABHA Card hospital staff will help you with the ABHA REGISTRATION.
- Please carry your mobile phone for OTP.
- You have right to consult any doctor/ consultant. For seeking appointment with any consultant on his OPD days, you may contact his/her office.

- Patients are seen on first come first serve basis. However, out of turn consultation may be provided in case of emergency or to senior citizens.
- Investigations: After OPD consultation, the treating doctor will fill up the requisition forms for various investigations & direct/guide you to the concerned lab /dept.
- Do not pay online payment on personal mobile number of any doctor or staff.
- There is no facility for paid online consultation
- Sample collection center for Blood, Urine, and Stool etc. in CCL Building Ground Floor.
- Sample Collection Timings are: - 8:00 a.m. to 02:00 p.m.
- Patients from chiplun and nearby area can give blood samples for testing at chiplun urban health center and reports will be available next day.
- The report normally reaches the concerned OPD on the same time OPD day Histopathology reports are dispatched in 6-8 days. Tumor markers such as ER/PR/HER2/etc. are available in the department.

SVJCT's BKL walawalkar HOSPITAL

WALAWALKAR HOSPITAL

CARE • COMPASSION • CURE

FREE BUS FACILITY

BY WALAWALKAR HOSPITAL

for Patients

All patients are informed that Walawalkar Hospital has started a free bus service between **Chiplun Stand and Walawalkar Hospital.**

SCHEDULE

TIME	ROUTE
9:00 AM	Walawalkar Hospital to Chiplun Stand
10:00 AM	Chiplun Stand to Walawalkar Hospital
12:00 PM	Walawalkar Hospital to Chiplun Stand
1:00 PM	Chiplun Stand to Walawalkar Hospital
5:00 PM	Walawalkar Hospital to Chiplun Stand
6:00 PM	Chiplun Stand to Walawalkar Hospital

CONTACT:

9921685925 / 9356427731 / 9763551582

IMMUNOHISTOCHEMISTRY DEPARTMENT

Sr. No.	Test	Cost
1	Cytomegalovirus Test (CMV)	600/-
2	Human Epidermal Growth Factor Receptor 2(Her2)	2500/-
3	Estrogen Receptor Test (ER)	2500/-
4	Progesterone Receptor Test (PR)	2500/-
5	Estrogen Receptor and Progesterone Receptor(ER-PR)	3750/-
6	Estrogen Receptor, Progesterone Receptor, and Human Epidermal Growth Factor Receptor 2 Panel (ER, PR, Her2 Panel)	5000/-

MICROBIOLOGY LAB TEST

Sr. No.	Test	Cost
1	**Anu Diagnostics (TrueNAT facility)** • HBV DNA Quantitative • Dengue + Chikungunya • Malaria PCR • Malaria PCR • HCV (Hepatitis C) • HAV (Hepatitis A) • HEV (Hepatitis E) • Leptospira (LTS) • Scrub Typhus • Salmonella • H1N1 (Swine Influenza) • Clostridium difficile (CD)	3000/- each tests
2	CB-NAAT/ Gene expert test	375/-
3	Culture and Sensitivity	1450/-
4	Dengue Rapid Test	725/-
5	Fungal Culture	375/-
6	Hair for KOH Mount	70/-
7	HAV-IgM	320/-
8	HbsAg Rapid Test	375/-
9	HCV Rapid Test	375/-
10	HEV- IgM	450/-
11	HIV Rapid Test	375/-
12	LEPTOSPIRA Rapid Test	575/-
13	Nail Clipping for KOH mount	70/-
14	RA Qualitative Test	225/-
15	Skin Scrapping for KOH Mount	70/-

16	Sputum for AFB Staining	75/-
17	Stool Occult Blood	70/-
18	Stool Routine and Microscopy	70/-
19	VDRL test/ RPR Test	300/-
20	Widal test	150/-
21	ASO TITRE	820/-
22	GRAM Staining	60/-

- DM Profile Charges- Rs. 1000/-
- **Madhusagar Project Blood Tests- Fasting glucose, Post-prandial glucose, C-peptide, and HbA1c** (Tests for blood sugar levels, insulin production, and 3-month average blood sugar), **Lipid profile** (Cholesterol and fats test), **Liver function test** (LFT), **Serum creatinine** (Kidney function test), **Uric acid**, **Urine Albumin-Creatinine Ratio (UACR)** (Early test for kidney damage), **Homocysteine** (Marker for heart disease risk), **Adiponectin** (Hormone regulating glucose and fat breakdown), **Leptin** (Hormone regulating appetite and fat storage)
- **Madhusagar Project Investigations- Measurement of weight and height, Body composition** *(Measurement of body fat and muscle)*, **ECG (Electrocardiogram)** *(Heart rhythm test)*, **2D Echo (Echocardiogram)** *(Ultrasound of the heart)*, **USG Abdomen** *(Ultrasound of the stomach/abdomen)*, **Neuropathy testing using a Neurothesiometer** *(Checking the sensitivity/sensation of the soles of the feet)*, **Eye examination**, **Urine routine examination**
- Insulin-750/-, Sr. Zinc-550/-, Copper-2375/-, Lead Blood- 2320 /-, Sr. Mangense-3250/-
- Certain investigations are done free of charge while others are charged as per the prevailing norms. Patients should Deposit the money only at the designated hospital Cash Counters and obtain the proper receipt for OPD services.
- OPD-1 Surgery
- OPD-2 Obstetrics & Gynecology
- Comprehensive Oncology Care-OPD 3 department of General Medicine provides medical oncology services from Tuesday to Sunday 10 am to 2 pm. Surgical Oncology in OPD 1 and Radiation oncology is a separate department. In case of suspected cancers for poor patient's funds are made available if patient is eligible and funds are available. Every third Saturday medical oncologist from Tata Memorial Center Mumbai are available for expert opinion. Nephrology clinic is on First & Third Saturday & Sunday.
- Diabetic clinic –in OPD 3 includes examination and screening of Diabetic patients and diabetic profile (neurothesiometer for peripheral neuropathy body composition by Bio impedance, BMI) along with routine tests are available.
- Due to excess work load, waiting period exists for certain investigations like CT, USG/MRI etc. Patients are given future dates by the concerned departments. However, these may be done out of turn in urgent situations, on recommendation of the treating doctor. MRI are done only with prior appointments. If patient is not stable anesthesia support will be needed before MRI and which will take longer time that routine. Contact details for MRI appointments Interventional Radiology procedures are performed as per the need on appointment basis.
- Many facilities are provided at OPD level e.g. ECG, Plaster, Injection and Immunization,

Contraception and MTP Services, Minor Surgical Interventions, Physiotherapy, Bronchoscopy, Endoscopy, 2 D-Echocardiography, Tread mill test, Holter monitoring, Continuous glucose monitoring, Radiotherapy, haemodialysis are by appointments etc.

- DR-TB and ART centers are located on third floor in OPD building.
- Body profile packages –Rs. 3500/- (Chest X-ray, Sonography, ECG, Blood Tests, CBC with ESR, Blood Group, Urine Routine, Fasting / Post prandial Sugar, Lipid Profile, Renal Function Test, Liver Function Test, TFT/ PSA, Vitamin D Total, Vitamin B12, HIV Antibody, HBSAg, HCV, PAP stain (Female), Calcium)
- Medical fitness / Medical examination and other such certificates are issued after paying the requisite fees. For this purpose, contact the central registration office, ground floor OPD. The decision to admit a patient rest with the treating doctor. The patient will be admitted only if a vacant bed is available. But, in case of emergency, out of turn admission may be done. Wheel chairs, patient trolleys etc. are available free of charge at the entrance of OPD.
- OPDs have waiting hall with chairs, lifts, ramp for Ortho patients, public utilities like drinking water & toilets etc. at each floor.
- To meet day-to-day needs of patients, there is canteen and grocery shop in front of the private ward block; medical stores, book shops, general store and ATM booths are Available of HDFC Bank , Bank of India & ICICI Bank.

Outpatient Departments

- Timings: 10:00 am to 02:00 pm
- Every outpatient seeking treatment at the hospital is registered prior to the consultation and it is mandatory to get Aadhar card at the time of registration.
- A case file is generated electronically for recording demographic information, history, symptoms, diagnosis and treatment being provided.
- For every new patient a Unique MRD number will be generated.
- If you have been registered previously, kindly quote your Medical Record Number, while taking an appointment.
- Payments for all specialties can be made at the Main Registration Counter by UPI or Cash.

OPD Specialty Clinics	
Name of the Clinic	**Weekday/s**
General Surgery - OPD No-1	
CTVS	Tuesday / Saturday
Urology	Thursday
Plastic Surgery	Friday
Surgical Gastroenterology	Thursday
Neurosurgery	Wednesday
Pediatric Surgery	Thursday
Cancer Clinic- with support from medical oncology, radiation oncology and surgical oncology	Saturday
Any other Clinic	Tuesday
Obstetrics and Gynecology- OPD No-2	
Ante-Natal Clinic	Daily
High-risk pregnancy clinic	Daily
Post Natal Clinic	Daily
Cancer Clinic	Thursday& Friday
Infertility Clinic	Tuesday /Friday
Adolescent & Endocrine Clinic	Wednesday
Obstetric Endocrine Clinic	Wednesday
Family Planning Clinic	Wednesday/ Saturday
Menopausal Clinic	Tuesday/ Thursday /Saturday
General Medicine- OPD No-3	
Cardiovascular	Tuesday / Saturday
Nephrology	Thursday
Endocrine	Tuesday
Hematology	Friday
Gastroenterology	Thursday
Neurology	Wednesday
Rheumatology	Wednesday
Any other Medical Oncology	Saturday
Orthopedics - OPD No-4	
Fracture clinic	Daily
CTEV clinic	Saturday
Spine Clinic	Friday & Saturday
Hand Clinic	Tuesday
Arthroplasty Clinic	Thursday
Arthroscopy Clinic	Wednesday
Sports clinic	Wednesday
Paediatrics orthopedic clinic	Saturday

Dental - OPD No-5	
• Diagnostics & Preventive Care • Restorative Treatments (Fillings) • Advanced Endodontic Care (Tooth Saving) • Orthodontics & Dental Prosthetics (Crowns & Caps) • Teeth Replacement • Oral Surgery (Extractions)	
Ophthalmology - OPD No-6	
Glaucoma Clinic	Tuesday
Retina and Vitreoretinal Surgery Clinic	Friday
Refraction Clinic	Daily
Eye Bank	Wednesday
Squint Clinic	Thursday
Paediatric Ophthalmology	Thursday
Uvea and Medical Retina	Friday
Orbit and Oculoplastic	Saturday
Low vision aids	Tuesday
Neuro ophthalmology	Saturday
Cornea and Ocular Surface	Wednesday
Contact Lens	Wednesday
ENT (Ear, Nose and Throat) - OPD No-7	
Otology related	Wednesday
Rhinology related	Thursday
Cancer related	Daily
Any others	Saturday
Voice Clinic	Saturday
Vertigo Clinic	Tuesday
BERA Clinic	Friday
OAE Clinic	Wednesday
Paediatrics - OPD No-8	
Paediatric Cardiology	Saturday
Paediatric Nephrology	Thursday
Paediatric Endocrine	Tuesday
Paediatric Haematology	Tuesday
Diarrhea (Gastro)	Wednesday
Paediatric Neurology	Wednesday
Neonatology High-risk	Thursday
Well baby Clinic	Thursday
Immunization	Thursday & Saturday
Paediatric Asthma	Friday
Thalassemia	Tuesday
Paediatric Rheumatology	Saturday
Infectious Disease	Friday
Development and Early Intervention Clinic(DEIC)	Wednesday
Nutritional Rehabilitation Clinic (NRC)	Saturday

Physiotherapy - OPD No-9	
• Musculoskeletal Sciences • Neuro physiotherapy • Cardiorespiratory Physiotherapy • Community Physiotherapy Sports Physiotherapy • CVRS OPD (Community-Based Vocational Rehabilitation Services Outpatient Department)	
Dermatology - OPD No-10	
Vitiligo & Pigmentary disease Clinic	Tuesday
Psoriasis Clinic	Wednesday
Autoimmune disease clinic	Saturday
Connective Tissue disorders	Friday
Vesiculobullous diseases	Saturday
Hansen's clinic	Thursday
STD Clinic	Friday
Any other Contact Dermatitis	Thursday
Psychiatry - OPD No-11	
Neuro – psychiatry elderly clinic /Geriatric Mental Health/Geriatric Psychiatry	Tuesday
Child and Adolescent Psychiatric Clinic	Wednesday
DE addiction	Friday
Marital and Psychosexual Clinic	Thursday
Respiratory Medicine - OPD No-12	
Pulmonary Rehabilitation	Tuesday
Asthma / COPD	Saturday
Bronchoscopy / interventional	Wednesday
Radiology - OPD No-13	
• Fetal echo clinic • MSK ultrasound clinic • EVLT clinic • Interventions Radiology clinic	
Radiation Oncology - OPD No-14/15	
Head and Neck Clinic	Daily
Brest Clinic	Tuesday, Wednesday, Friday
Gynecology Clinic	Wednesday, Thursday, Friday
Preventive Clinic	Saturday
Endoscopy - OPD No-16	
• Upper GI Endoscopy / Gastroscopy • Colonoscopy & Sigmoidoscopy • ERCP (Endoscopic Retrograde Cholangio-Pancreatography) • Advanced Therapeutic Endoscopy (Dilation & Stenting)	Daily

INDOOR SERVICES

General facilities -

- Benefits of AB-PMJAY (White, Yellow, Orange Ration Card holders) & Below Poverty Line patients. Indoor bill is free for economically backward patients availing the scheme of AB-PMJAY.
- General ward charges for patients not availing any Government or NGO scheme are ₹800 per day, inclusive of admission charges (₹200), bed charges (₹200), nursing charges (₹300), and doctor's consultation fee (₹300). ICU bed charges are ₹1,500 per day, inclusive of doctor's consultation (₹300), nursing charges (₹200), SpO_2 charges (₹120), admission charges (₹200), and other applicable charges. OPD charges without any procedure are ₹250 per visit. All in-patients receive treatment by team of Resident Doctors and Nurses, available round the clock, under the supervision and guidance of Faculty Members of BKLWRMC.
- Hospital Attendants are available in different wards to help in patient care and related activities.24/7 Electricity and Generator facility available.
- All the wards are fully equipped with modern gadgets & equipment e.g., monitors defibrillators, nebulizers; central O2 &suction supply etc. to provide top quality medical care.
- Indoor services have hot and cold water, toilets, portable X-ray machines; ECG services, Generator back up, emergency lights, fire alarms internal telephone, chairs for attendants etc.
- Waste disposal is done as per the established rules (Biomedical waste management and handling rules, 1998) and utmost care is taken to keep the premises neat and clean.
- Visitors are allowed only during notified visiting hours i.e. 4:00 p.m. to 6:00 p.m.
- Special Investigations like USG, CT, MRI,DSA, Nuclear Medicine etc. are changed as per the rates approved by BLWRMC and revised from time to time.
- Bed linen is changed at the time of admission, thereafter on every alternate day and also whenever required.
- Food is served three times a day. Also, Tea is provided in the morning.
- Short Admissions requiring stay for less than 24 hours are done for minor illness / some investigations/Interventions. At present the admission charges for this are Rs. 650/-
- Day care facility is available for certain types of operations; day care chemotherapy; blood.

Centre for Nuclear Medicine Rate list

Contact Person: 91728 62454/ 9356427731 **Please take an appointment before the test**

Eligible patients may avail of scheme and sponsorship benefits. Terms and conditions apply.

Sr. No.	Test name	Hospital Rate	OPD/ IPD	Indication
1	F-18 FDG PET CT (CECT)	12,000/-	OPD	Benign & Malignant tumors
2	F-18 FDG PET CT (NCCT)	11,000/-	OPD	Benign & Malignant tumors with elevated serum creatinine, sarcoma, lymphoma
3	Cardiac FDG PET CT:	20,000/-	OPD	viability
4	F-18 DOPA PET CT	33,000/-	OPD	Brain tumors, epilespy ,etc
5	PSMA PET CT	27,000/-	OPD	Ca prostate
6	SSR PET CT	30,000/-	OPD	NET
	Myocardial perfusion imaging (MPI)			
7	MIBI Scan- Rest	10000/-	OPD	Viability
	MIBI Scan- Stress	12000/-		
8	Pyrophosphate scan (Tc-PYP)	10000/-	OPD	Cardiac Amyloidosis
9	MUGA (RBC Labelling)	6000/-	OPD	LVEF
10	Bone scintigraphy	5000/-	OPD	Benign & Malignancy, cellulitis, osteomylittis
11	Three Phase bone scan	75000/-		
12	Lung Perfusion	7000/-	OPD	Pulmonary embolism
13	DTPA scan	5000/-	OPD	Obstructive Uropathy
14	DMSA scan	5000/-	OPD	Infections, Absolute Function
15	EC scan	6000/-	OPD	MRD, Renal Failure
16	Pertechnetate Thyroid scintigraphy	3000/-	OPD	Graves disease & Thyroiditis
17	Parathyroid scintigraphy	10000/-	OPD	Adenoma, Hyperplasia
18	Salivary Scan	4000/-	OPD	Evaluation of Salivary gland function
19	Gastric emptying (solid&liq)	11000/-	OPD	Gastroparesis, Dumping Syndrome,etc
20	GE Reflux	5000/-	OPD	GERD
21	GI bleed	5000/-	OPD	Locating bleeding site in digestive tract
22	Meckel's Diverticulum	6000/-	OPD	To locate ectopic stomach tissue
23	Lymphoscintigraphy	6000/-	OPD	Sentinel lymph node mapping, Lymphedema assesment
24	Liver/Spleen Imaging	6000/-	OPD	Assess liver disease
25	HIDA Scan	6000/-	OPD	Biliary Obstruction or Cholecystitis
26	Radioiodine scan	7500/-	OPD	Post Thyroidectomy
27	m-IBG Scan	25000/-	OPD	Pheochromocytoma and neuroblastomas.

Therapy Procedures					
28	Radioiodine therapy (Low dose 10 mci)	15000/-		OPD	Grave's disease
	(Low dose 15 mci)	20000/-		OPD	Grave's disease
29	Radioiodine therapy (High Dose)	50 mCi	30000/-	Indoor stay	Papillary Carcinoma
		100 mCi	40000/-	Indoor stay	Papillary Carcinoma with nodal mets
		150 mCi	50000/-	Indoor stay	Papillary Carcinoma with lung mets Follicular carcinoma
		200 mCi	60000/-	Indoor stay	
		250 mCi	70000/-	Indoor stay	
30	PRRT(Lu-177) DOTA TATE therapy	100 mCi	80000/-	Day care	CRPC
		200 mCi	110000/-	Day care	
	PRRT(Lu-177) PSMA therapy	100 mCi	75000 /-	Day care	Ca prostate
		200 mCi	100000/-	Day care	
31	m-IBG therapy	100 mCi	75000/-	Indoor stay	pheochromocytoma and neuroblastomas.

On 14th June 2024, Dr. Sudeep Gupta, Director – TATA Memorial Centre, inaugurated 'Nuclear Medical Centre' for cancer diagnosis and treatment in a grand ceremony at B. K. L. Walwalakar Hospital and Medical College; Dervan.

The "Nuclear Medicine Centre," which is 6500 square feet in size and features PET and SPECT facilities in addition to high and low doses of nuclide therapy, is being inaugurated today; in a recently built multi-storey structure. Every structure, including walls, floors, and ceilings, etc. are 230 mm, as advised by the AERB, made of substantial reinforced concrete. 6.10 X 7.5 m for SPECT and PET imaging. Size rooms have been built with a separate electrical room, radio pharmacy, dose administration room, waiting area, safe radioactive waste storage system, and separate room for radioactive material storage. Attached labs are also included. Here, the heart's muscle strength is also assessed through a "stress test." A separate room has been set up for patients receiving high dose therapy. According to AERB standards, two 6000-liter tanks are constructed for contaminated miles. The people of Konkan will be benefitted from PET-CT ScanF-18, FDGF-18, PSMAF-18, Cardiac Viability, and SPECT Scan for Renal, Cardiac, Liver, Bone, Thyroid, GE Reflux, Lung Perfusion scan, lodine therapy for thyroid disorders etc."

Hospital Empanelment	
Sr. No.	**Name of Company**
1	Employees' State Insurance Corporation (ESIC)
2	Konkan Railway Corporation Ltd. (KRCL)
3	Mahatma Jyotiba Phule Jan Arogya Yojana (MJPJAY)
4	Ratnagiri Gas & Power Project (RGPPL)
5	Ex-Servicemen Contributory Health scheme (ECHS)
6	Employee State Insurance Corporation. (ESIC)
7	BHARAT SANCHAR NIGAM LIMITED (BSNL)
8	N. P.C.L Corp. of India LTD (NPCL)
9	MD INDIA HEALTH INSURANCE TPA PRIVATE LIMITED.
10	Future Generali India Ltd. TPA
11	Bajaj Allianz General Insurance Company Ltd.
12	M. S. E. D. Co. LTD (TPA MEDI ASSIST)
13	Medi Assist Insurance TPA Pvt. Ltd.
14	Health Assure Private Limited
15	United Healthcare India Pvt Limited
16	Paramount Health Services & Insurance TPA Pvt. Limited.
17	Aditya Birla Health Insurance Company Limited.
18	Star Health and allied insurance Company Limited.
19	ICICI Lombard General Insurance.
20	MedSave Health Insurance (TPA) Limited.
21	Dedicated Healthcare Services (India) Pvt Limited.
22	VIDAL HEALTH INSURANCE TPA PVT. Limited.
23	Cholamandalam MS General Insurance Company Limited.
24	Niva Bupa Health Insurance Company.
25	Genins India TPA Pvt Limited.
26	Care Health Insurance Co. Limited
27	Star Union Dai Chi Life Insurance. (Health Check Up)
28	SBI Life Insurance Co Limited.(Health Check Up)
29	Max Life Insurance Co Limited (Health Check Up)
30	LIFE INSURANCE CORPORATION Limited.
31	HEALTH INDIA TPA SERVICES PVT Limited.
32	Konkan LNG Limited.
33	Gowelnext Solutions Pvt Limited (Health Check Up)
34	H- ENERGY Pvt Limited
35	Spurthi Meditech Services. (Helath Check Up)
36	Raksha Health Insurance TPA PVT Limited.
37	Go Digit General Insurance
38	LIBERTY GENERAL INSURANCE LIMITED
39	SBI General Insurance Company Limited
40	East West Assist Insurance TPA Pvt. Limited
41	Anmol Medicare Insurance (TPA) Limited
42	Paranjape Schemes (Construction) Limited
43	Hindustan Petroleum Corporation Limited.(HPCL)
44	Navi General Insurance

45	Progno Health Solution India Private Limited.
46	Ericson Insurance TPA Private Limited.
47	Heritage Health Insurance TPA Pvt. Limited

Cashless Processing as Following

The preauthorization forms of TPA tied up with the hospital can be collected from the TPA department of the hospital. ***Sunday Closed**

Document Required - Patient Aadhar Card, Policy paper/E-Card
Contact TPA Desk – 9011313656

Operation Theatres

- The institute has fully equipped modern Operation Theatres, where all kinds of major and minor surgeries are performed using the latest techniques and technology.
- For routine surgeries, the respective departments maintain waiting list. Patients are operated upon as per the OT list. But, in case of emergencies/urgencies, the out of turn surgeries are also performed, at the discretion of the treating doctors.
- The patient should get his Pre-Aesthetic check-up done in PAC Room in OPD Block at surgery OPD no.1 during afternoon before getting admitted for operation and follow the instructions given by the treating Doctors. Laboratory services. Pre anaesthesia fitness is mandatory for all patients undergoing surgery. In case of multiple co morbidities anaesthesia fitness may take extra time.

Shree Swami Samarth Blood Center

BKLWRMC has a licensed modern, state of the art Blood Bank that functions 24 hours a day and provides facilities for blood donation, storage, issue of blood and its components. Strict precautions are taken and testing is done to prevent any borne infection. If your patient requires blood transfusions, then you are requested to arrange healthy blood donors for donating blood in order to reduce shortage of blood.

B. K. L. Walawalkar Rural Medical College & Hospital, was felicitated by the Drugs Inspectors Welfare Association (DIWA) during its Golden Jubilee Celebration held on 30th May 2026 in recognition of her valuable contributions to healthcare and medical education.

A well-equipped Blood Bank began operations from 27th Aug 2000 while the Blood Component Centre became operational in 2010 directly affecting the quality of medical service being offered to more serious patients. Anemia, accidents, Blood loss during delivery of a child can lead to grave danger to the life of the patient & his/her life can be saved using some key components from blood e.g. Red Blood Cells, Platelets, Plasma, Cryoprecipitate etc. This facility has helped save lives of many a serious patient.

We have the following facilities

- W.B (Whole Blood)
- P.R.B.C.(Packed Red Blood Cells)
- F.F.P. (Fresh Frozen Plasma)
- Platelets concentrate,
- Cryo-precipitate

Blood Bank Processing Charges as per SBTC

Name of Component	*Processing charges*
Whole Human Blood	1450/-
Packed. Red. Cells	1450/-
Platelets	400/-
Fresh Frozen Plasma	400/-
Cryoprecipitate	250/-
Blood Group & Cross Matching	120/-

Standards of Service

- This is a non-profit charitable institution.
- It provides medical care to all patients who come to this institute and trains the medical students and nursing students (both undergraduate and post graduates)
- Standards are influenced by patient load and availability of resources; it is aimed to give all courteous and prompt attention to our users.
- Committed to provide world-class treatment at an affordable rate.

Emergency Services

- The casualty functions round the clock all days.
- Casualty Medical officer and resident Doctors are available 24 hr. s all days
- Duty Doctors are available on call round the clock in all specialties.
- There are 30 beds in the emergency room with critical care beds.
- Trauma team is available 24 hr. s all days which comprises of General Surgeon, Orthopedic surgeon, Anesthetists, Physicians, Blood bank technicians, Radiologist etc.
- Emergency Cases are attended promptly. All the items required are made available during mass casualties.
- In serious cases, priority is given to treatment/ management than paper work like registration and medico-legal cases. The decision rests with the treating doctor.
- Emergency operation theatre is maintained on a regular basis to ensure that it is usable all times.

AMBULANCE SERVICE

SVJCT's BKL walawalkar HOSPITAL

- The hospital has an equipped ambulance.
- A team of trained and dedicated medical professionals, Emergency Technicians, Nursing Personnel and trained drivers are always ready to handle all eventualities round the clock.
- Ambulance service enquiry no: **9657510149**
- This facility is available 24 hours a day, on all days.

24/7 SERVICE EVERYDAY

APPOINTMENT HELP DESK

SVJCT's BKL walawalkar HOSPITAL

- Appointments for concerned departments are centralized.
- While taking an appointment please quote your Name, concerned department, age, Phone no and MRD, if available and the preference of physician to be seen
- Working Hours – 9.00 am- 5.00 pm (all days.)
- Appointments through phone or by email is to be started soon

ABOUT US

B.K.L. Walawalkar Rural Medical College & Hospital, Diagnostic & Research Centre

Walawalkar Hospital (BKLWH) is a 730 bedded multi-specialty hospital equipped with state-of-the-art equipment providing comprehensive treatment and ultimate care for patients, coming from several part of India. We provide health care facilities for patients from in and around Ratnagiri and nearby districts. We strive to help the needy patients by offering them free treatment with the latest medical facilities.

We strive to provide the besttreatment for patients with health issues that belong to all important medical fields such as

- **Medicine, Dermatology, Psychiatry, TB & Chest Disease**
- **General Surgery, ENT, Ophthalmology, Orthopedics, Anesthesia**
- **OBG Pediatrics,**
- **Radio Diagnosis, Pathology (CCL)**
- **ART Center**
- **DRTB Center**
- **Special services**
- **Comprehensive diabetes care unit**
- **Comprehensive Cardiac and CVTS department**
- **Comprehensive Cancer Care Unit**
- **Comprehensive Urology Unit**
- **Comprehensive Gastroenterology Unit**
- **Comprehensive Joint and Spine Unit**
- **Centre for Nuclear Medicine**

Infrastructure

The hospital is 810 beds capacity with 12 operation theatres, Hemodialysis Unit, DR-TB center, All the operation theatres are air-conditioned and include laparoscope, image intensifiers, different types of monitors & ventilators. These operation theatres would handle a range of surgeries including simple procedures for treatment of hernia to complicated ones like that for knee replacement, spine surgeries, and Cancer surgeries.

Intensive care units are available for patients who have undergone complicated surgeries, new- born babies etc. Hemodialysis units are also available considering the need for the same for patients in serious condition. 11 units from Baxter are used for this purpose. For ensuring water purity in dialysis treatment, various water purification techniques like RO System etc. are used. All wards in the hospital are connected to each other by computers. This enables the doctors to view any report in any ward & administer treatment accordingly. Availability of internet helps in obtaining views of doctors from abroad in the treatment of some patients. Arrangements in the hospital which provide clean fresh air and light along with cleanliness have always impressed the patients.

General Facilities

- Central Services for In/Out patients well equipped OT Theatres
- Emergency Medicine department EEG / ECG
- Central Sterile Supplies Department (CSSD)
- Central Laboratory
- Blood Bank Component Lab
- Ultra-modern Radiology Department Hemodialysis
- Central Laundry
- Central Kitchen
- Canteen
- Pharmacy
- Central Photography SectionCentral Workshop
- Electronic Data Processing - Networking and Local IntranetMortuary
- Fleet of Vehicles for transporting patients, students, trainees and staff available.

AYUSHMAN BHARAT

PRADHAN MANTRI JAN AROGYA YOJANA (AB-PMJAY)

CASHLESS HEALTHCARE SERVICES AVAILABLE

ELIGIBLE SPECIALTIES

1. Cardiology
2. CTVS
3. Emergency Room Packages
4. General Medicine
5. General Surgery
6. Interventional Radiology
7. Medical Oncology
8. Neo - natal Care
9. Neurosurgery
10. Obstetrics & Gynaecology
11. Ophthalmology
12. Oral & Maxillofacial Surgery
13. Orthopaedics
14. ENT
15. Paediatric Medical Management
16. Paediatric Surgery
17. Plastic & Reconstructive Surgery
18. Polytrauma
19. Radiation Oncology
20. Surgical Oncology
21. Urology
22. Infectious diseases

DOCUMENTS REQUIRED

Ayushman Card

Aadhar Card

Ration Card

DON'T HAVE AN AYUSHMAN CARD?

A new Ayushman Card can be made at the **Aarogya Mitra Counter** in the hospital by showing your **Aadhaar Card** and **Ration Card.**

Get Quality Healthcare with AB-PMJAY

VISIT THE AAROGYA MITRA COUNTER FOR ASSISTANCE

CONTACT US
9881371783

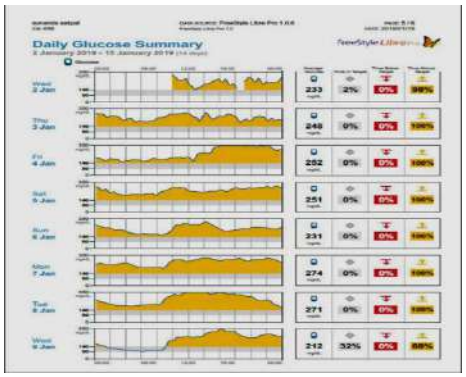
*Terms & Conditions Apply

Department of Medicine

- ECG, EEG
- Hemodialysis- 11 Machines with RO
- Ventilators, High flow ventilator
- Bedsides CVVHD unit
- Philips cath lab and DSA system
- IABP (Intra-aortic balloon pulsations) machine
- Holter System
- ABG Machines
- Activated Clotting Time Machine
- Pacemakers
- Echo with Doppler's
- Continuous Glucose Monitoring
- Tanita Body Composition Unit
- Neurothesiometers

Comprehensive Diabetes Treatment Unit

Continuous glucose monitoring (CGM) Devices help you manage Type 1 or Type 2 Diabetes with fewer finger stick tests. A sensor just under your skin measures your glucose levels 24 hours a day. A transmitter ends results to a wearable device.



Haemodialysis Unit

- 11 Dialysis Units
- CVVHD UNIT
- RO Plant
- Trained Staff & Technician
- Emergency Facilities Available

Department of Comprehensive Cardiac and CVTS

In Comprehensive cardiac care center, Walawalkar hospital, a well-equipped advanced Cardiac Theatre facility has been started from 9th June 2018. It has state of art facilities like

- Angioplasties
- Angiographies
- Pacemakers
- Bypass surgery
- Valve replacement
- Holter Monitoring (With One Day Stay)
- 24 Hours ECG monitoring
- Color Doppler
- Treadmill Test
- ISO 5 Modular O. T. Epoxy floor, aluminum silicate ceiling to prevent fungus, Stainless Steel walls to maintain temperature and sterility.
- Air handling unit to minimize infection.
- Trans oesophageal Echo to diagnose ASD, VSD, PDA and closure.
- All surgical equipment's are German made. OT lights are of Simon's with each dome having 16 flowers and total 48 LED lights to prevent heat generation.
- Team of full-time cardiologist. Radio feathers, Cath lab, Technicians and cardiac nurses in campus.

Dr. Rajeev C. Godbole & Dr. Amitkumar Bhalerao , Cardiothoracic Surgeon

Department of Asthma, T.B., Pulmonology

Acute respiratory distress syndromes, acute bronchial asthma, Interstitial lung disease, pulmonary Koch's pleural effusion, Bronchitis pneumonia etc. cases are treated in I.C.U. for artificial ventilation. I.C.U. is equipped with adult as well as paediatric ventilator.

Special Treatment for Snake-bites, Scorpion-sting and Leptospirosis

The incidence of Snake-bites & Scorpion-sting is much higher in Konkan than the cities. Most of the times, such patients lose their life when treated with some local "medicine" or by so called "sorcerer". Based on the research carried out at the Walawalkar hospital, it has developed special treatment for these incidents.

A snake-bite affects blood-coagulation leading to kidney failure hence a treatment is developed using anti-snake venom along with blood-plasma. This cheap and effective treatment has saved lives of many a patient. A scorpion-sting affects the functioning of heart causing danger to the life of the patient. The hospital has also developed a cure for it and saved a number of lives. In Konkan region, the farmers growing rice do the sowing in rainy season while standing in mud in the field. These conditions coupled with rats can cause Leptospirosis even the

first to identify the bacteria causing Leptospirosis. The identification made preventive care easier, saving the lives of scores of farmers of today & tomorrow. ICMR Andaman and CMC Vellore are helping out in this research work.

Comprehensive Gastroenterology Unit

An endoscopy is a test to look inside your body. A long, thin tube with a small camera inside, called an endoscope, is passed into your body through a natural opening such as your mouth. Your GP may refer you for an endoscopy if you're having certain symptoms. It will usually be done at an endoscopy unit in a hospital.

An endoscopic procedure allows the doctor or nurse to visually inspect your gastrointestinal tract using a video camera attached to the end of a long thin flexible tube or endoscope. Upper gastrointestinal endoscopy also known as OGD or gastroscopy is examination of the esophagus (food pipe or gullet), stomach and duodenum (first part of the small bowel). Lower gastrointestinal endoscopy colonoscopy (or flexi sig) is an examination of the colon (large bowel). Please see patient information leaflet for specific endoscopic procedures.

PROCEDURES:

- Gastroscopy
- Colonoscopy
- ERCP – Stent Placement & Stone Removal
- Polypectomy & Endoscopic Resection Procedures
- Foreign Body Removal
- H. Pylori Biopsy
- Esophageal Dilatation
- Banding / Sclerotherapy
- CBD Exploration
- Duodenal Perforation Surgery
- Advanced Endoscopic GI Procedures

Antiretroviral Therapy Center

Clinical Care

- Baseline check-ups, regular clinical evaluation, and ARV dispensing
- Standard screening and free medicine kits for co-infections
- Seamless tracking and transfer of complex cases to Centres of Excellence

Support Services

- **Adherence Counselling:** Mandatory sessions on strict daily pill-taking and side-effect management
- Care Coordinator assisting patients to apply for state pension and food schemes
- Free condom distribution and guidance on safe sexual health practices

Infrastructure

- **Dedicated space:** Consultation and counseling rooms to maintain strict confidentiality
- A full team of Medical Officers, Nurses, Counsellors, and Data Managers

DRTB Center

Diagnostic Facilities

- Designated Microscopy Center equipped with **LED Microscope** and **Fluorescent Microscope**
- **CBNAAT Site** – Daily **12–16 CBNAAT tests** for TB on different samples received from **4 TUs** in the catchment area
- **HIV Testing** in TB patients through **PPP ICTC**
- **X-ray, CT/MRI, FNAC, and Biopsy** facilities available (case-to-case basis)
- **TB Culture** – Samples transported to the designated government laboratory for **liquid/solid culture** and **LPA for drug resistance testing**

Treatment Services

- Initiation of **DS-TB Treatment**
- **TB Preventive Therapy** for contacts
- **Counselling and Nutritional Support / Nikshay Mitra**

Comprehensive Cancer Care Unit

All types of cancer patients are treated at B.K.L Walawalkar Hospital. Onco surgeries and chemotherapy is available for the cancer patients. Full time specialists of the hospital and a team of doctors from the Tata Memorial Cancer Hospital treat the cancer patients. Oral malignancy, CA Breast & CA cervix, lymphomas, leukemia, CA colon, CA rectum, etc cases are treated under various financial aid schemes.

Collaboration with Tata Memorial Centre

Metronomic Chemo Therapy- A Ray of Hope

A deadly disease like Cancer can be fought with the application of knowledge and persistent efforts. Walawalkar Hospital is dedicated to the treatment of Cancer with all its resources and knowledge. The incidence of Cancer is very high in the Konkan region owing to addiction to tobacco and/or liquor and lack of knowledge. With the objective of eradication of Cancer from the Konkan region, the hospital is also engaged in creating awareness about the disease in all possible ways. The Department of Atomic Energy (DAE) donated BHABHATRON II Unit, High Dose Rate Brachytherapy, CT Simulator, and a top-of-the-line Planning System in 2009. The treatment is very cheap, easily available, non-invasive, has less side effects and supportive care, offers good patient compliance, and is as effective as costly chemotherapy. The hospital has also been awarded the "Americare Award" for its dedicated efforts in cancer care.

High density Radiation, Brachytherapy, CT Simulation for planning (Since 2010)

Over the last 14 years, the B.K.L. Walawalkar Hospital has been providing good quality secondary care services. It is backed up with tertiary level medical care and has expanded its scope very rapidly sinceits inception. In recent time, the institute has set up the Radiotherapy unit which will result in establishment of comprehensive cancer care facilitiesin the backward Konkan region of Maharashtra. Padmavibhushan Dr. Anil Kakodkar, Chairman Department of Atomic Energy inaugurated Radiotherapy unit “BHABHATRON-2” on 7thFebruary 2009. This unit is under control of AERB he renowned Cancer specialist, Dr. Shreepad Banavali (Tata Cancer Hospital) has invented the Metronomic Chemo-Therapy and has thus offered hope to the Cancer patients.

Dormitory for Cancer Patients

Dormitory is available for poor patients free of cost. The majority of patients coming to Hospital for surgery or post-surgical treatment (radiotherapy, chemotherapy, etc.) need a place to stay while undergoing treatment. Anyone who has had to look for accommodation in this rural area knows what an impossible task it can be. And these people are poor, often illiterate, and ill. BKLW Hospital attempts to fill each family's needs.

Tobacco and Alcohol de-addiction Awareness Session

Union Minister Nadda inaugurates Tobacco Cessation Centre (TCC) at B. K.L.Walawalkar Rural Medical College & Hospital, Sawarde, Union Minister of Health and Family Welfare JP Nadda virtually inaugurated the Tobacco Cessation Centre (TCC) at BKLWRMC here in an initiative of the Centre towards achieving a tobacco-free society. Speaking at the event 24.09.2024, Union Minister Nadda highlighted that this initiative underscores the Government of India's commitment to public health under the leadership of Prime Minister Narendra Modi. "The Department of Psychiatry deserved kudos for spearheading this important initiative. The need for expanding such services in collaboration with other departments in the future will ensure holistic management of patients," Dr. Suvarna Patil, Medical Director of BKLWRMC, Sawarde, tobacco cessation. He stressed that the centre will provide a comprehensive approach, integrating pharmacological and psychosocial support to aid patients in overcoming tobacco dependence. The fully functional TCC will be managed by trained psychiatrists and offer specialized treatments for both smoked and chewable forms of tobacco through medications and counselling. Given the widespread use of tobacco in India and its association with numerous medical conditions, the TCC at BKLWRMC, Sawarde is envisioned as a one-stop centre providing multidisciplinary care and support for individuals looking to quit tobacco. Tobacco use, both in smoked and chewable forms, continues to be a leading cause of preventable illness and death worldwide. The launch of the Tobacco Cessation Centre at BKLWRMC, Sawarde, provides individuals struggling with tobacco dependence access to expert care and guidance. Through a combination of medications, counselling, and psychosocial interventions, the TCC aims to support users in overcoming their addiction, thus paving the way for a healthier, tobacco-free future.

Department of Surgery

The hot and humid weather of Konkan coupled with shortage of potable water and high content of minerals in water lead to an increased incidence of kidney-stone among the population. Further these kidney-stones if not treated in time can even damage the kidneys. The hospital established the Urosurgery dept. to treat the poor population of Konkan and especially the youth on whose shoulders there is always a large responsibility. Specialist doctors & state-of-the-art treatment has led to quick recovery for patients. Patients are brought to the hospital from nearby villages & sonography is conducted for free leading to early detection of kidney stones. For appropriate treatment end urology is taken help For conducting a surgery with endoscope (minimally invasive), a range of equipment such as Cystoscopy, Ureteroscopy, Nephroscope, Image Intensifier etc. has been made available. These facilities being available at nominal costs, it has saved the lives of a number of young men.

Plastic and Re Constructive Surgery

- **Cleft Lip/Palate & Plastic Surgery,**
- **Orthodontist, Burn Contracture,**
- **Facio-maxillary surgeries-Rhinoplasty,**
- **Maxilla, Mandible fractures, Trauma NTE**

Before

After

Before

After

Department of Orthopedic

Konkan is synonymous with winding roads & "ghats" (roads with bends which are difficult to negotiate). In addition to these challenges are incidents like falling from a tree, injuries due to carrying large load on head etc. These challenges & incidents mean that the farmers in this area some time are incapacitated for life owing to some or the other accident. But the hospital has prevented this from happening thanks to the specialist doctors in its orthopedic department. This department has a separate, well equipped operation theatre with Image Intensifier etc. and all types of joint and spine surgeries are performed.

A range of different surgeries are carried out like knee replacement, hip replacement along with special procedures like Baloon Kyphoplasty for collapsed vertebra etc. This work has been accepted widely by the patients and now patients from cities are coming to the hospital to benefit from this specialized service at fraction of a cost.

Orthopedics Services:

- Hip & Knee Arthroplasty
- Open Spine Surgeries
- Minimally Invasive Spine Surgeries
- Shoulder & Knee Arthroscopic surgeries
- Ligament repair & Re Construction Surgeries
- All Type of Simple & Compound Traumatic Fractures
- All types of internal & external Fixation of trauma / Fractures
- Pelvic Fractures Fixation
- Vertebroplasty & Kyphoplasty
- Root block for Pain Management
- Rotate Cuff repair & reconstruction surgery

Department of Physiotherapy

Physiotherapy is a valuable adjunct to the Medical Management of Orthopedic, Onco patients and Chest patients alike. While physiotherapy offers supportive treatment to critically ill patients, it is essential for rehabilitation once the patient is stable. Almost all Indoor patients are offered post-operative treatment for at least 3-4 days and rehab for non-operated cases up to discharge. All patients are counseled about home care and continuation of treatment to maintain good health. In the OPD –

Arthritis, trauma and operated orthopedic patients come regularly on OPD basis. Shoulder and ACL rehabilitation programme for operated and conservatively managed patients is given regularly.

- The spacious physiotherapy department is a gateway to the path of better health and fitness.
- The department is managed by a team of highly qualified skill and experienced physiotherapists.
- State of art of rehabilitation equipment including Treadmill, cycle, ergo meter, Multistation gym, Staircase and Ramp

Neuro-physiotherapy : focuses on treatment of individuals with neurological conditions such as spinal cord injury etc.

Cardiorespiratory Physiotherapy: aims to help clear lung secretions, prevent or improve areas of lung collapse & rescue the effort of breathing.

Community Physiotherapy: aims at promotion of health & rehabilitation in elderly, Women, Differently abled individuals & Occupational Health. we give treatment using exercise Therapy & Electrotherapy. We use different electrotherapeutic Modalities for pain relief

1) TENS (Transcutaneous electrical Stimulation)
2) Interferential Current Therapy
3) Short Waves Diathermy
4) Ultrasound Therapy
5) Infrared & ultravoilet radiations
6) Paraffin Wax Bath Therapy

Department of Neurosurgery

A neurosurgeon is a physician who specializes in the diagnosis and surgical treatment of disorders of the central and peripheral nervous system.

- Hematoma
- Extra Dural
- Sub Dural
- Trauma
- Brain tumors
- Astrocytoma
  Meningioma
- Pituitary adenoma
- Cranio- pharyngioma

Department of Neurology

- Epilepsy and Seizure Disorders
- Stroke and Cerebrovascular Accidents
- Multiple Sclerosis
- Parkinsonism and Movement Disorders
- Neuromuscular Disorders
- Neurodegenerative Disorders
- Spinal Cord Disorders
- Infections of the Nervous System
- Interventional Neurological Procedures

Comprehensive Urology Unit

- Percutaneous Nephrolithotomy(PCNL)
- Ureteroscopic lithotripsy (URSL)
- Cystolithotripsy
- DJ stenting
- Visual Internal Urethrotomy (VIU)
- Transurethral Resection Of The Prostate(TURP)
- Cystoscopy
- Nephrectomy
- Prostatectomy

Department of Ophthalmology

The Ophthalmology department has its own eco-system of supporting facilities. Housed in an independent building, in addition to an OPD section it boasts of separate arrangements for conducting surgeries.

Incidents of Cataract lead to problems with vision and coupled with old age medical conditions adversely affect the life of poor people even leading to accidents in daily life.

This is countered by offering Cataract-surgery with the help of phaco-unit at very low rates. Cataract surgeries for Yellow and Orange ration holder patients are free of cost. During surgery period, lodging-and- boarding arrangements for the patients are done by the hospital free of cost. A Phaco surgery costs is nominal.

Our Eye Bank is committed to facilitating eye donation and supporting corneal transplantation to restore vision. Through ethical collection, preservation, and distribution of donated corneas, we strive to bring hope to patients with corneal blindness. We encourage everyone to pledge their eyes and help give the priceless gift of sight to those in need.

Ophthalmology Equipment / Machines

- Phacoemulsification Machine (Phaco Machine)
- Retinal Cryotherapy Machine (Retina Cryo Machine)
- Slit Lamp Bio Microscope
- Ophthalmic Laser Machine with Foot Pedal
- Optical Coherence Tomography (OCT) Machine
- Auto Refractometer (Auto refractometer)
- Non-Contact Tonometer (NCT)
- Automated Perimeter (Perimetry Machine)
- Green YAG Laser Machine

Available Eye Tests & Procedures

- Optical Coherence Tomography (OCT)
- Visual Field Test (Perimetry)
- YAG Laser Procedure
- A-Scan Biometry
- Visual Acuity Test
- Slit Lamp Examination
- Auto Refraction Test
- Colour Vision Test
- Fundus Examination (Retinal Examination)

Department ENT (Ear, Nose, Throat)

Tonsillectomy, OTOENDOSCOPE, Nasal Endoscopy, OAE Test Septoplasty, Stapedectomy, Tympanoplasty, etc. operations are routinely performed. Audiometry is also done routinely on O.P.D. basis. Hearing Aid is provided free of cost to Yellow & Orange ration card holders

SLEEP LAB

Sleep Apnea: Meaning & Symptoms

OSA (Obstructive Sleep Apnea): Airway blockage during sleep due to relaxation of throat muscles, causing breathing difficulty.

CSA (Central Sleep Apnea): Brain temporarily stops sending signals to breathing muscles during sleep.

Causes of CSA: Brainstem disorders, stroke, neck spine conditions, severe obesity, and narcotic painkillers.

Symptoms: Excessive daytime sleepiness, insomnia, and frequent awakenings.

Department of Paediatric

Full time pediatricians are working in the department. Neonatal I.C.U. is of 15 beds. Intrauterine growth retardation low birth weight babies acute respiratory distress, continental duodenal Artesia imperforated arms etc. cases are treated.

Pediatric Surgery :

Congenital duodenal atresia, congenital diaphragmatic hernia, imperforated anus, congenital hernia, hydrocele, etc. cases are operated successfully.

NICU/PICU:

The hospital has a separate ward for treatment of children up to 12 years of age. Children born with challenges due to complications at the time of delivery, children born before 9 months, children born with less weight than normal, children born with congenital defects, with jaundice etc., all are treated in a well-equipped Neo-natal Intensive Care Unit (N.I.C.U.) This section boasts of state-of-the-art equipment such as ventilator, phototherapy with LED, Syringe Pump, Central Monitoring, Warmer, Electric Weight Machines, Central Suction & Oxygen, Double Volume Exchange Transfusion etc.

Malnutrition Elimination Programme & Child Health (Since 2001)

With the aim of countering this problem in the vicinity of Ratnagiri & Sindhudurg Districts, children below 6 years of age & Antenatal & post natal mothers in the area are approached. Specially created teams from the Hospital/Trust imparted this group, information on Health & Healthy-Diet. >100 Anganwadis are adopted for this purpose and these teams visit these anganwadis weekly basis.

Target groups-0-6 age group children / Adolescent girls / Post natal mothers For the target group, parameters like Hemoglobin, Height, weight, serum proteins were monitored periodically & Nutritious food (in the form of "Ladoo", prepared by the Hospital/Trust) was supplied to them on weekl y basis. This project has created a positive impact on the beneficiaries.

- **Registration of Child & ANC Mothers:** Children below 6 years of age, Antenatal & Lactating mothers
- **Physical Examination & Investigations:** Height, Weight, Mid Arm, Head & Chest Circumference
- **Nutritious Ladoos Supply:** Daily supply of packets of nutritious ladoos
- **Medicine Supply:** Hematinics, Vit.D, Vit.A, Calcium, Antihelminthics & Hospital Visit on Monthly Basis
- **Patho Investigations:** Hb%, Serum Proteins, Urine, MT - Every 3 Monthly
- Referral services to B.K.L. Walawalakar Hospital, Free 1st Hospital
- Delivery & subsequent two deliveries at subsidized rates Post Natal Baby Care
- Well-equipped N.I.C.U. Walawalkar Sudama Yojana.

Walawalkar Ladoo Gopal Yojana (0-6 Years)

Malnutrition in Konkan is a social disease, which can easily be treated with proper nutrition. Geographically located in mountainous terrain with poor soil quality, Konkan has extreme hot & humid weather on top of already low poverty levels. This has led to widespread nutrition issues amongst the

population. To build a strong, positive & capable society, it was necessary to break this vicious cycle of malnutrition. And with this objective, the hospital decided to increase awareness of nutrition and developed a 'Ladoo' (a nutritious delicacy prepared from nuts, honey, dry dates, saffron, milk powder, Jaggery, local whole grains and some natural herbs such as 'Ashwagandha', 'Shatavari', 'pimpli', 'sunth', 'ahliv' etc.). They contain 5% Iron, 84% Calcium, 68% Carbohydrates & 10% Proteins and other vitamins.

As described earlier, these ladoos are distributed every week to ICDS centres (preschools), pregnant women & adolescent girls for free in all villages. Each person receives 2-3 ladoos for each day. These ladoos provide the daily nutrients required to this population, which struggles even for one decent meal of the day, and to track the effects of this nutritious supplement, the weight & height of the recipients is measured regularly. Furthermore, women are also trained on how to prepare a range of healthy food at home from easily available local ingredients in their regions. Until now, almost 617 pre-schools (approx. 21240 children) from the 3 districts of Ratnagiri, Sindhudurg and Satara, have received this service.

Regular consumption of these ladoos has shown remarkable improvements in Hemoglobin content in the blood & weight of the children/women. Such positive changes in pregnant women always help in delivering a healthier child. A report from the Maharashtra State Public Health Laboratory has indicated that this "Ladoo" contains about 410 Kcal energy per 100 grams, which proves its importance. The hospital has been distributing these "Ladoos" to the malnourished population since the year 2000 and has continuously worked towards its goal of improving the overall health of the whole society

Walawalkar Sukanya Yojana (Adolescent Girls)

- One day work shop
- 10 days residential camps
- school visits for work shops
- Village visits

Anemia is still one of India's major public health problems, especiallyamong adolescent girls. It has become necessary to find out correlates of nutritional status of adolescent girls in rural area. Community based cross-sectional study - Nutritional status of studysubjects is assessed on the basis of BMI. The health check-up camps is organized to know the deformities among the girls and at the same time counseling is done to make them aware of good health.

Walawalkar Dant Chikitsa Yojana

B.K.L. Walawalkar Hospital have been supporting initiatives like free dental check-up camps in rural areas and the efforts set the stage for major improvements in oral health care among school children. All zilla parishad schools from Ratnagiri district are selected for dental check-up.

Dental caries is a major public health problem among schoolchildren in rural areas. They are the main cause of tooth mortality, presentation of dental emergencies and tooth extraction in this group. The many causes of dental caries include poor dietary habits, poor oral hygiene and lack of dental care. Methods to combat this problem include dissemination of dental health messages, promotion of good personal dental care and regular dental check-ups.

The general prevalence rate of positively detected cases of any level of dental caries was 93%. (Poor 59% + Fair 34%) and only 7% found in good condition. The proper treatment and awareness done by hospital throughout the year resulted into reduced caries incidences upto 90% among screened students.

Department of Gynaecology

- Routine OPD for Obstetrics & Gynecology
- Normal & cesarean Delivery
- Infertility treatment
- IVF center
- lap and open hysterectomy
- Cancer Screening for Uterus / Ovary/ Cervix
- Pap smear Test
- Colposcopy
- PICU / NICU

Walawalkar Yashoda Yojana- Baby Shower program for pregnant women

Walawalkar Maher Yojana

Free 24 hours Ambulance

Early marriages, multiple pregnancies, poverty, alcoholic husbands, insufficient food, and heavy physical labour on the farm/home lead to malnourishment in most women within the Konkan region. To strengthen the roots of society, the hospital decided to concentrate on the health of pregnant women. A team of doctors & nurses was formed, well-equipped with medicines and 'nutritious ladoos'; these teams visit the villages, treat the poor & malnourished pregnant women right at their doorstep to ensure safe, healthy delivery and post-recovery. The villagers believe that delivery of a pregnant woman is a natural event and there is no need of a hospital for this purpose. Also, the remote places of Konkan are so isolated that they are usually delayed by the time they reach the hospital. The hospital initiated a 'Maher scheme' (Maher means the parental home) to resolve this issue. The expectant mother is brought to the hospital 7-8 days before the delivery and this period is utilised to train her on how to take care of a new-born, treatment & bath, health, clothing and the baby's diet. After delivery, she is discharged with a gift basket, which includes a variety of items required for the new-born. These schemes are introduced with expectations that the women would feel comfortable giving birth at the hospital and are introduced to proper ways of taking care of their new-borns once they return home.

Facilities for High risk Mother

- **Free normal delivery as well as lacs** and maternity services for patients belonging to the Below Poverty Line (BPL) category.
- Comprehensive care and support to pregnant women, particularly those with high-risk pregnancies and those from economically weaker sections.
- Free medical treatment, including Iron Sucrose injections for anemia management, essential medications, and routine laboratory investigations.
- High-risk mothers are provided with complete bed rest, close monitoring, and specialized care throughout their stay.
- Free nutritious meals for both the patient and one accompanying relative.
- Free ambulance transportation for admission and referral purposes.
- Nutritional supplements, including specially prepared laddoos, to promote maternal and fetal well-being.
- Aims to improve maternal health outcomes by providing accessible, affordable, and quality healthcare services.

Department of Psychiatry

In order to assess the developmental and psychological health of persons, different psychological tests like Developmental Screening Test, I.Q. Test, E.Q. Test, Clinical Test, Aptitude & Attitude Test and related equipment's are utilized at the Hospital.

These Tests are conducted relatively at much cheaper rates as compared to the rates prevailing in Pune- Mumbai. There is a full time working psychiatrist at the hospital and treats patients having Schizophrenia, Anxiety, depression and other psychiatric problems.

OPD Services

- Psychiatric Consultation & Treatment
- Medication Management
- Psychological Assessment
- Individual & Family Counseling
- Cognitive Behavioral Therapy (CBT)
- Child & Adolescent Mental Health Services
- De-addiction & Tobacco Cessation
- Stress Management & Follow-up Care

IPD Services

- 24×7 Inpatient Psychiatric Care
- Medication & Clinical Monitoring
- Electroconvulsive Therapy (ECT)
- Individual & Group Psychotherapy
- CBT & Behavior Therapy
- De-addiction & Detoxification
- Rehabilitation & Occupational Therapy
- Family Counseling & Discharge Follow-up

Department of Dermatology

- **PRP Therapy –** Treatment to reduce hair fall and help hair growth.
- **Electrocautery –** Removal of skin warts and unwanted skin growths.
- **Skin Biopsy –** Taking a small sample of skin for testing and proper diagnosis.
- **Chemical Peeling –** Treatment for dark spots, pimples, acne marks, and uneven skin.
- **Dermaroller Treatment** – Treatment for acne scars, pits, and facial skin marks.
- **Intralesional Steroid Injection** – Injections given for patchy hair loss and certain skin conditions.

Department of Radiology

Accident victims, Cancer patients and those suffering from paralysis can be treated at the hospital with Spiral CT Scan. To make available those facilities which are not easily available in the vicinity is the philosophy behind creating this infrastructure and has thus rendered it to be perceived as an "oasis" for the patients.

If the CT Scan photographs indicate any "tumor" in any part of the body then biopsy can be carried out. Interventional Radiology can help in removing parts of "tumor" from lungs, chest, stomach; neck etc. and the same can then be used for diagnosis. Similarly Digital X-ray with image distribution software can offer tremendously improved results for the x- ray image. A special scheme is implemented using Ultrasonography to detect & treat any medical anomaly in a patient before it leads to complications. Accordingly, sonography is conducted for free for poor patients after getting them to the hospital in an ambulance. This has helped in timely detection and treatment for kidney-stone, problems related to uterus & some tumors etc. Doppler equipment helps in checking the blood flow and gangrene can be prevented. The hospital thus offers medical treatment aided by modern technology. Mammography helps to detect breast cancer at very early stage.

Facilities in Radiology

- Linear Accelerator, MRI (Philips 1.5T), CT Scan,
- **MRI Preparation:**
  For Abdomen, Pelvis & MRCP: Take laxatives on the previous night and come on an empty stomach with 12 hours of fasting. For Plain Head, Spine & Joints: No preparation is required. For all contrast studies: 4 hours of fasting is required.
- Ultra Sonography, Mammography,
- High density Radiation- Brachy-therapy,
- Barium Screening, Interventional Radiology
- Comfort one 2- a unique noise reduction technology available for a widerange of applications. By reducing acoustic noise to near ambient, it willhelp promote patient comfort and acceptance.

WHOLE BODY Whole Body MRI Scan		
Category	**MRI Scan Details**	**Charges**
Brain	Routine, Stroke Protocol, CSF Flow Study, Orbit, Pituitary	Rs. 3125
Spine	Cervical, Dorsal, Lumbar, SI Joints, Sacrum Coccyx	Rs. 3750
Neck	Neck / Face / Tongue, Salivary Glands with Sialography, Chest	Rs. 3750
Joints	Shoulder, Elbow, Wrist, Hip, Knee, Ankle, TM Joints	Rs. 5000
Abdomen & Pelvis	Abdomen	Rs. 6875
Abdomen & Pelvis	Pelvis, MRCP/Liver, Tumor Protocol, Multiphase	Rs. 5000
Angiography /Venography	Brain + Neck, Renal, Ilio-Femoral, Lower/Upper Limb, Aorta	Rs. 5000
Special	Brachial Plexus, Lumbar Plexus, Urography, Neurography, Defecography, Metastasis Screening	Rs. 4000

Department of Pathology

The Pathology dept. is divided into Hematology, Biochemistry, Histopathology, Cytology, Serology, and Microbiology.

]CCL Hematology, Biochemistry, Cytology, Microbiology, PCR Similar to the deductions made from a human pulse, blood tests also reflect the health of the patient and hence the hospital has decidedto strengthen this part of medical treatment.

Sr. No.	Test	Cost
1	CA 125	625/-
2	CA 19.9	1700/-
3	CEA	850/-
4	PSA	625/-
5	B-HCG	750/-
6	Procalcitonine	1500/-
7	VITAMIN B12	725/-
8	VITAMIN D TOTAL	1875/-

Tests related to liver, kidney, blood-sugar is carried out using fully automated analyzers which produce instant reports. Hormones &tumor marker tests are carried out using a high-end machine called Chemimmunolescence. Histopathology dept. helps in correct diagnosis about tumors in the body about whether they are due to Cancer and this way has saved lives of scores of patients.
Correct identification of bacteria leads to correct treatment. Acknowledging this, the hospital has well equipped micro-biology dept. with Elisa Reader, Washer, and Laminar Airflow etc. Research about diseases like Dengue, Malaria and Leptospirosis is carried out using this equipment.

Not only these facilities are offered at fraction of a cost but the resultsof these tests are available in 2-3 hours which can help in immediate treatment of the patient and which would ultimately lead to increased possibility of success in treatment.

Collection of Specimens

* All Days 08.00 am to 6.00 pm
*Reliability and promptness of laboratory results is ensured as testsare done by automatic machines.
*Reports are made available within the shortest possible time, whichwill be specified.

Advanced Equipment's in Pathology Department & CCL

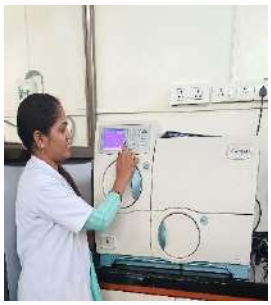
Biochemistry Instruments

- **Fully Automated Analyzer**
- **Chemiimmunolescence**
- **Cell Counters**
- **Immunohistochemistry**

Gas Chromatography-Mass Spectrometry :(GC-MS)

FT-IR (Infrared spectroscopy)

Microbiology Equipment's



Polymerase Chain Reaction (PCR)

Biosafety Cabinet Class II A 2

BACTEC 9050 System

Research Microscopes

Virology Research & Diagnostic Laboratory (VRDL) & RT-PCR Lab

NABL Accredited

The laboratory has been established as per ICMR guidelines and accredited by National Accreditation Board for Testing & Calibration Laboratories (NABL), a Constituent Board of Quality Council of India. The laboratory is well equipped with advanced equipment with cutting-edge technology such as Real Time PCR machine, Biosafety cabinets class IIA2, -80°C deep freezer, -20°C deep freezer, Cold centrifuge etc. The Roche Company's RT PCR Machine 'The Light Cycler® 96"is fully automated. Results are specific, generated automatically as compared to other company's machines (where graphs are analyzed and results have to be interpreted manually) and with no false positivity in it.

Sr. No.	Test	Cost
1	Covid-19 Antigen Detection Test	250/-
2	Covid-19/ SARS Cov 2- RT PCR	750/-
3	RESPIRATORY Panel by Real time PCR	2200/-
4	Dengue, Chikungunya, Zika Multiplex PCR	1200/-
5	Leptospira RTPCR (Qualitative)	1000/-

Pharmacy

- Central pharmacy located in the hospital premises and functions 24×7.
- All medicines and surgical instruments are available and sold at MRP without taxation.
- Free tuberculosis medicines are provided by the hospital for the entire course.
- Documented policy and procedure SOP for 24×7 pharmacy services.
- Well-staffed in-patient department, outpatient department, and minimal number of sub-stores for emergency medicines.

Campus Ambience

While aiming to provide state-of-the-art medical services at the door step of the people of Konkan, the organization recognizes that in addition to the well-equipped hospital, it also needs specialist doctors. These doctors are offered accommodation within the premises of the hospital. To dispel doubts about availability of clean water, electricity & good education for children, the organization has provided for continuous availability of purified water and electricity (with generator back-up) and also runs an English Medium School in the vicinity of the hospital. Services of plumber, carpenter are provided on-call basis and cooking gas has been made available. These facilities mean that the doctors can save time in following up on these things and instead can completely concentrate on healing the patients while leading a stress free life.

In hospital premises there is a garden and a sports complex (with arrangements for certain games & exercises)which also contribute to a stress-free & healthy lifestyle. The organization runs a general store to make available items of daily need at reasonable rates for the employees & patients. Apart from doctors, housing assistance is also provided for nurses, technicians, clerks etc.

Other Facilities

DURING YOUR STAY

- We hope this information helps you to prepare for your stay as an inpatient at BKLWH.
- A skilled team of personnel some of the working behind the scenes will hopefully make your stay comfortable and pleasant

CATEGORY OF ACCOMMODATION.

- A/C Single Room: This is an individual air-Conditioned room with attached washroom. The Room provides sofa set and an attendant couch.
- Non A/C Single Room: This is an individual room with attached washroom, telephone and an attendant couch.
- General Ward- The general ward features separate male ward, female ward of all departments, Pediatric Ward and Psychiatry Ward.

PAYMENTS

- An advance payment has to be done at the time of admission; Final settlement of accounts will be requested when patient is to be discharged.
- Payments can be made at the billing department round the clock. The hospital accepts payments in Cash and through demand drafts. Please note that the hospital does not accept cheques at the time of discharge.
- Daily or alternate day bills are generated and send to the patient/bystander
- Charges for various tests and procedures are available at the Financial Information Counter (MSW). For poor patients, the Medical Director along with the in charge of Patient Service Department can waive off the charges.

CASHLESS TRANSACTIONS (CLAIMS)

- We entertain cashless transactions and for this BKLWH have got tie up with institutions such as KRCL, ECHS, RGPPL, MSEB and some of the insurance companies. MSW desk is placed at main counter ground floor.
- Our computerized billing system will consolidate all charges for medicines/consumables/services availed by you during hospitalization.

MEDICINES & CONSUMABLES:

- Medicines and surgical consumables required for the treatment can be procured from the in-house pharmacy. A central pharmacy is located in the hospital premises which functions 24*7. There are small pharmacies working in different departments for the convenience of patients.

BODY PROFILE

- B.K.L. Walawalkar Hospital has developed special health checkup programs (Total body profile) that consist of detailed medical assessment and counseling on health awareness. Each package has been designed to study the functioning of all the vital organs in our body for any symptoms of major illness and also pinpoint potential areas of risk so as to prevent future health problems.

OTHER SERVICES & FACILITIES:

- Wheel Chairs and stretchers are available on request at any point from Patient Movement Service Department.
- Lifts are available for access to higher floors in each floor.
- There is a stand-by generator to cater to emergency services in case of breakdown of electricity.
- Bank of India's ATM center is available at hospital premises.
- Adequate drinking water and toilet facilities are available.
- Hospital provides linen to wear for all admitted patients. In case of any difficulty you may contact the sister incharge of the floor.

GENERAL INFORMATION

- **Medico legal cases**:

  On admission of a medico legal case, the hospital has to mandatorily honor the rules of the Indian Govt and informs the local police authorities.
- **Death Certificate:**

  If a patient expires in the hospital, a death certificate is issued to the family by the hospital to carry the body.The hospital sends the Death registration form & Medical Certificate of cause of death to the local government authority Grampanchayat. The family has to collect the final Death Certificate from the Grampanchayat office.
- **Mortuary Services**

  Mortuary provides Refrigerated storage of deceased patients.
- **Birth certificate**

  Parents of the newborn will be issued birth certificates from the hospital as soon as they fill up the Birth report form for registration.

PATIENT SERVICES DEPARTMENT (MSW)

- Free/ Subsidies treatment facility is provided for patients according to their financial status.

FOOD SERVICES

- **Canteen**
  The canteen is open to visitors daily as well as for Staff from 7:00 a.m. to 10:00 p.m. The canteen is located at nearby premises of the hospital.
- **Patient Relative Room**
  BKLWH provides with separate room for relatives of patients where they can cook the food. It is a temporary lodging facility for relatives of inpatients. It is located nearby premises of the hospital.

General Instructions

No Smoking:

- BKLWH is a "No smoking zone". Patients and their attendants are strictly prohibited from smoking in the hospital premises.

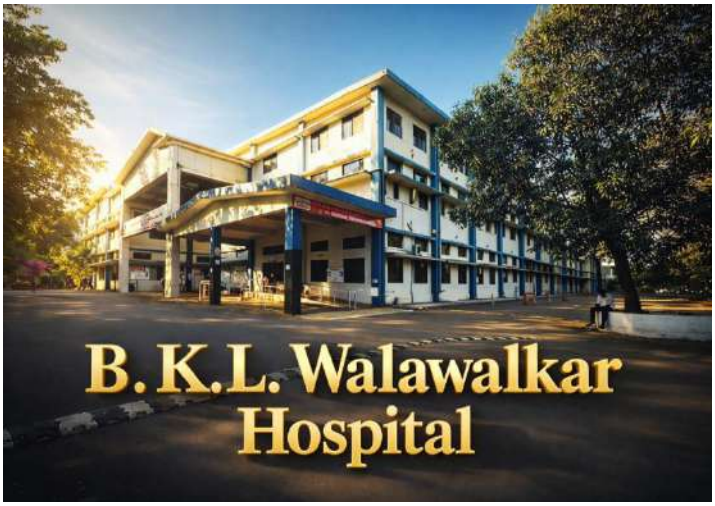
Silence:

- Silence is essential in a hospital. Even minor noises can disturb people who are not feeling well, Visitors are requested to speak softly and avoid unnecessary noise. Attendants are advised to keep down the volume of mobile ringtone. Patient's relatives are advised not to crowd the area out-side the patient rooms. Hospital staffis under instruction to take necessary steps to prevent noise and crowding.

Responsibilities of the User

- The success of this charter depends on the support we receive from our users.
- Please try to appreciate the various constraints under which the hospital is functioning. On an average, 1400 plus patients attend the OPD daily & more than 80 patients visit Casualty daily.
- Please follow the rules and regulations of the hospital while inside the hospital campus.
- Please do not cause inconvenience to other patients by crowding or making noise unnecessarily.

- Please help us in keeping the hospital and its surroundings neat and clean.
- Please don't argue with security guards, show your passes when asked for & help maintain the order and peace inside the hospital premises.
- Please use the facilities of this hospital with care and do not damage/ spoil hospital property
- Beware of Touts & unauthorized persons. Don't indulge in any money transactions with them
- The Hospital is a No Smoking Zone.
- Please refrain from demanding undue favors" from the staff and officials.
- Please provide useful feedback and constructive suggestions. These may be addressed to the Medical Superintendent of the Hospital.



SVJCT's BKL walawalkar HOSPITAL

DERVAN
Mumbai 280 KM
Goa 300 KM

- **India at a Glance:**
  - Total Population: 146.39 crore
  - Youth Population: **27.3%**
  - Rural Population: **63.13% (2023)**
- **SVJCT Reach:**
  - Hilly Regions & Konkan Belt
  - Districts: Ratnagiri, Sindhudurg, Raigad
  - Population Covered: **30 Lakh**
  - Villages Screened: **2250**

  (2003–till today, Department of Atomic Energy & TMC))
- **SVJCT Services:**
  - Social, Academic & Sports
  - Health Care Services **SINCE 1977**